

Corrigendum for RFP Reference for NTB/IT/FBAS/2026/01/026, Solution for Supply, Implementation & Maintenance of Fingerprint Biometric Authentication Devices and Services (FBAS) at various locations of The Nainital Bank Ltd. published on 29-01-2026.

| Sr. No. | Page No./ Section No. | Clause No. | Reference/Subject | Response By Bank |
|---------|-----------------------|---|---|--|
| 1 | 10 | 4.1. Executive summary of the project | The scope of work covers end-to-end implementation of biometric authentication solution (including related documentation, hardware and software) with all its components including required patch chord, fingerprint scanners compatibility with multiple OSes, electrical and LAN cabling etc., installation, commissioning, Testing, Configuration and Maintenance of the proposed biometric authentication application at NTB's Data Centre (DC) and Disaster Recovery (DR) site for a period of five years from signing the contract. | This clause may read as: The scope of work covers end-to-end implementation of biometric authentication solution (including related documentation, hardware and software) with all its components including required fingerprint scanners compatibility with multiple OSes etc., installation, commissioning, Testing, Configuration and Maintenance of the proposed biometric authentication application at NTB's Data Centre (DC) and Disaster Recovery (DR) site for a period of five years from signing the contract |
| 2 | 34 | 5.3. Sizing of Hardware and Software | The bidder should size the storage considering RAID5 configuration. The bidder should provide the sizing for SAN for keeping 5-year data online. | This clause may read as: The bidder should size the storage considering RAID 6 configuration. The bidder should provide the sizing for SAN for keeping 5-year data online. The bidder is required to calculate and propose the storage capacity based on a RAID 6 configuration , taking into account the usable storage after RAID 6 parity overhead. The sizing should be based on the effective/usable capacity , not on the raw disk capacity. |
| 3 | 48 | 5.17 Technical and Functional Specifications Sr. No. 101 | Sr. No. 101 Global Certifications (1. PIV 2. CE 3. RoHS 4.WHQL certified drivers 5.STQC Certification for Aadhar/ UID authentication) | This clause may read as: Global Certifications (1. PIV or STQC Certification 2. CE 3. RoHS 4.WHQL certified drivers) Note:-The Global Certifications for L0 devices is not mandated but preferable to follow the security guidelines as per the industry best practices (Like STQC, PIV). |

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| 4 | 48 | 5.17 Technical and Functional Specifications Sr. No. 102 | Sr. No. 102 Make and Model of device (STQC Complied) | This clause may read as: Point No 102 Make and Model of device (STQC Standard) is not mandated but preferable to follow the security guidelines as per the industry best practices (Like STQC, PIV). |
| 5 | 49 | 5.17 Technical and Functional Specifications Sr. No. 105 | Sr. No. 105 STQC Certification (Valid STQC Final certification as on date of Bid submission) | This clause may read as: PIV or STQC Certification (Valid PIV OR STQC Final certification as on date of Bid submission) Note:-The Certifications is not mandated but preferable to follow the security guidelines as per the industry best practices (Like STQC, PIV). |
| 6 | 49 | 5.17 Technical and Functional Specifications Sr. No. 110 | Sr. No. 110 RD services (Enabled) | Refer to Corrigendum for this- This clause may read as: Sr. No. 110 To support RD services Note:-The Global Certifications for LO devices is not mandated but preferable to follow the security guidelines as per the industry best practices (Like STQC, PIV). |
| 7 | 65 | 7.4. Undertaking by OEM as Bidder | We also assure that our on-site service support would be available to Bank on 24x7 basis. | This clause may read as: We also assure that our on-site service support would be available from 9AM -6 PM/10 AM-7 PM shift. However, the Offsite support would be available 24x7. |
| 8 | 51-52 | 5.9 (g) and 6.1 Term and Extension of the Contract | Commencement of Warranty | This clause may read as: The selected bidder must provide 1 (One) year comprehensive warranty & 4 (Four) Years comprehensive ATS/AMC Support supplied from the date of Go-Live including other software, associated modules and services required to meet the requirements in the RFP. In case of extension of contract with the vendor for further period, the bidder will have to provide support and AMC for next two years i.e. (6th Year AMC/ATS & 7th Year AMC/ATS) on mutually agreed terms and price. |
| 9 | 59 | 6.9 Uptime and Penalty | Point No 2 | This clause may read as: The penalty is capped at maximum 10% of TCO |
| 10 | 60 | 4.31. Evaluation of Eligibility Criteria | S No 16 | This clause may read as: Bidder/OEM should have the solution for implementation of Two Factor Fingerprint Biometric Authentication (Recognition of Finger) and/ or authentication of transaction |

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| 11 | 6 | 2 Section I – Invitation to Bid | Last date and time of submission of Bid | This clause may read as: 25/02/2026 (1600 Hrs) |
| 12 | 7 | 2.1. Document Control Sheet | Last date of submission of RFP response (Closing date) And address for submission of Bid | This clause may read as: 1600 Hrs. on 25/02/2026 at The Nainital Bank Ltd, Department of Information Technology (DIT), 5th Floor, UPRNN Building C-20 / 1A / 7, Sector-62, Noida, Uttar Pradesh-201309 |
| 13 | 11 | 4.3. Submission of Bids | The Bidder shall send the Bid Envelope through Courier / Registered Post / Speed Post/in Person at The Nainital Bank Ltd, Department of Information Technology (DIT), 5th Floor, UPRNN Building, C-20 / 1A / 7, Sector-62, Noida, Uttar Pradesh - 201309 on or before 1600 Hrs on 18/02/2026 (Bid Submission Date) | This clause may read as: The Bidder shall send the Bid Envelope through Courier / Registered Post / Speed Post/in Person at The Nainital Bank Ltd, Department of Information Technology (DIT), 5th Floor, UPRNN Building, C-20 / 1A / 7, Sector-62, Noida, Uttar Pradesh - 201309 on or before 1600 Hrs on 25/02/2026 (Bid Submission Date) |
| 14 | Page No. 19, Section II: Instructions for Bid Submission | 4.31 (8) | Must be net profit making entity (from Indian operations only) for each year in the last three financial years that is financial years - 2022-23, 2023-24 and 2024-25. | This clause may read as: The bidder must have a positive net worth (from Indian operations only) in each of the last three financial years i.e. FY 2022–23, FY 2023–24 and FY 2024–25, as per audited financial statements, duly certified by a Chartered Accountant. |
| 15 | 48 | 5.17 Technical and Functional specification - SI no. 100 | Template Extractor - Minex compliant, STQC certified sensor + extractor | This clause may read as: (Template Extractor - Minex compliant, STQC certified sensor + extractor) Note:-The Certifications is not mandated but preferable to follow the security guidelines as per the industry best practices (Like STQC, PIV). |
| 16 | 48 | 5.17 Technical and Functional specification - SI no. 106 | Sensor & Extractor - All parameters as per UIDAI pre-certification per latest STQC scheme | This clause may read as: (Sensor & Extractor - All parameters as per UIDAI pre-certification per latest STQC scheme) Note:-The Certifications is not mandated but preferable to follow the security guidelines as per the industry best practices (Like STQC, PIV). |

- Rest all clause remains same as per RFP.
- Last date of Bid submission is on or before 16:00 hrs on 25.02.2026

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